

# Housekeeping

- Safety
- Restrooms
- Mobile Phones
- WiFi
- Event Agenda
- Conference layout

# Agenda

### 09:10 – Digital Transformation 2020 Digitising the complete document lifecycle

Nick Camilleri & Steve Casaletto

#### 10:00 – Artificial Intelligence

#### **Transforming the Digitisation Journey**

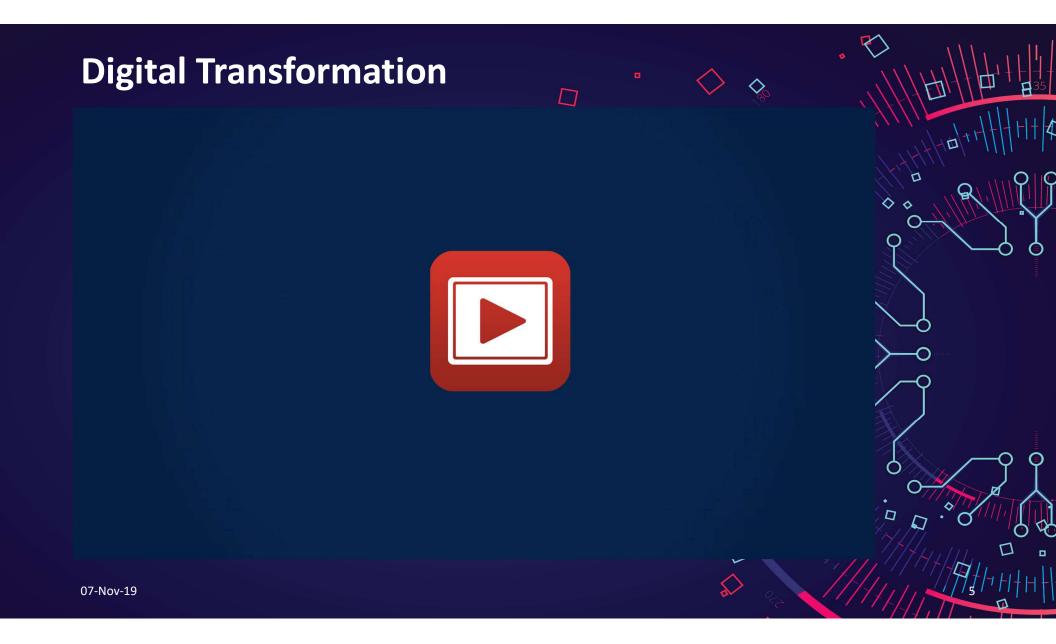
Prof Alexiei Dingli, B.Sc.IT (Hons)(Melit.), Ph.D. (Sheffield), M.B.A. (Grenoble)
Head – AI Dept, University of Malta



#### 10:45 – Coffee Break

#### 11:15 – Breakout Sessions – Business & Technical

12:55 – Closing remarks, followed by networking lunch



### Why Digital Transformation?

Leveraging new and existing technologies to:

- Maximise customer experience
- Maximise efficiency in business processes
- Minimise operating costs
- Improve Traceability and Compliance
- Minimise Risk (Data Loss, human error, etc)
- Save Space
- Save the Planet



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### THE 'HYBRID' OFFICE



For every business undergoing transformation, organisation-wide **digitalisation is the end goal** 



But the reality is most businesses are overseeing an **ongoing evolution** 



Businesses balance a unique combination of digital and analogue documents that still need to function



of European businesses have digitised some of their

#### 57% of digital managers say



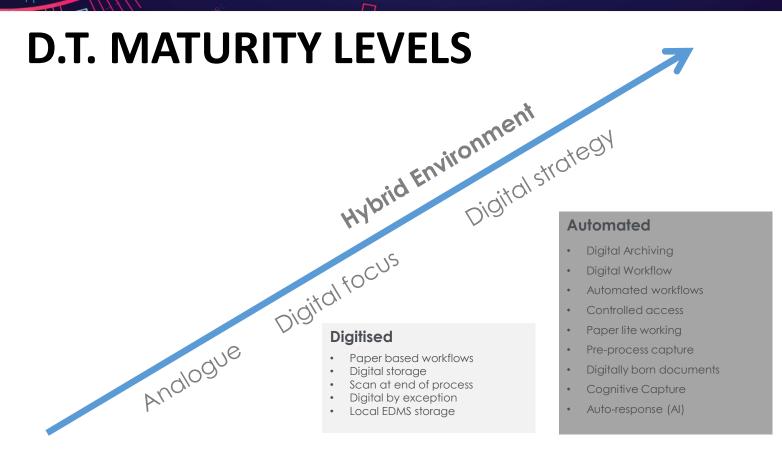


printed documents are 'important' to their daily working lives

> businesses still manage their HR records on paper

have digitised or automated accounts payable, accounts receivable, or vendor management





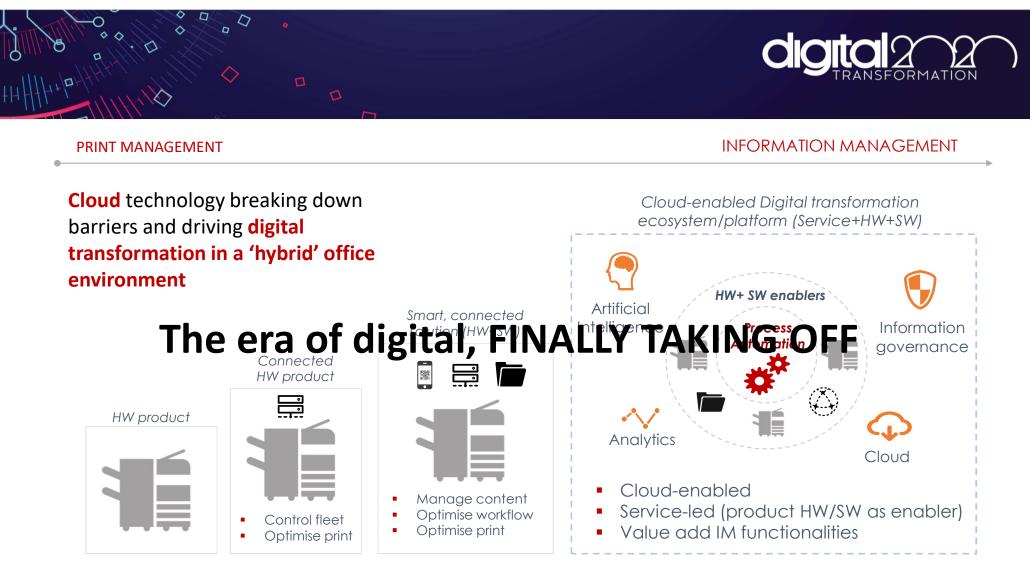
Optimised

- Digitally Transformed
- Full Integration
- Knowledge Mgt.
- Intelligent automation
- RPA
- Artificial Intelligence
- Analytics
- Multichannel processing
- Digital workflow
- Paperless working
- Portals
- Automated tasks
- Optimised Processes
- Collaboration

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### Digital Transformation



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# Digital Transformation is a journey...

- Where are we going?
- Have we planned how to get there?

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- What tools do we need?
- Who can help us on the journey?
- How do we measure our progress?
- When have we arrived?

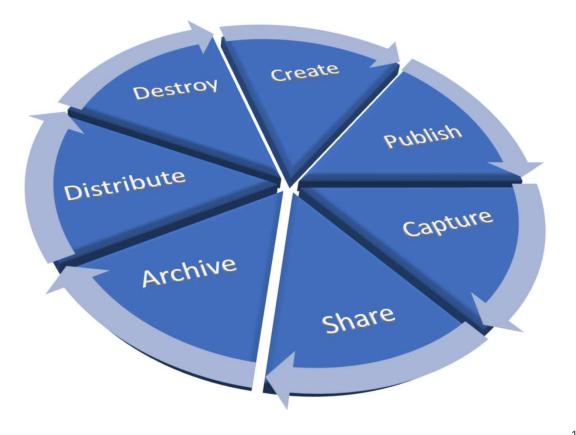


### Digitising the complete Document Lifecycle

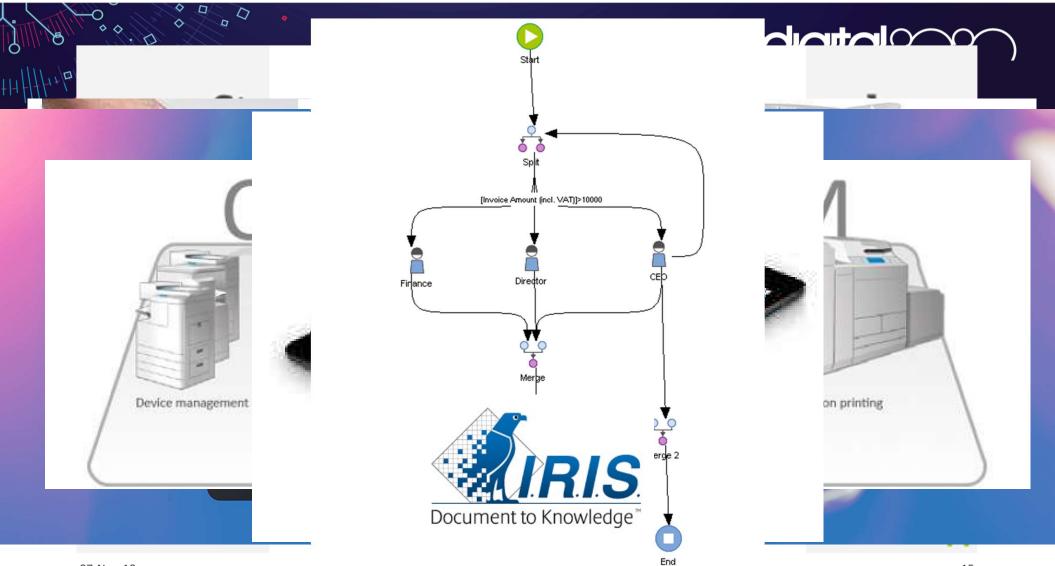




#### **The Document Lifecycle**







#### **Common Frustrations and challenges**



End User Behaviour

- Mishandling of sensitive documents
- Not following procedures

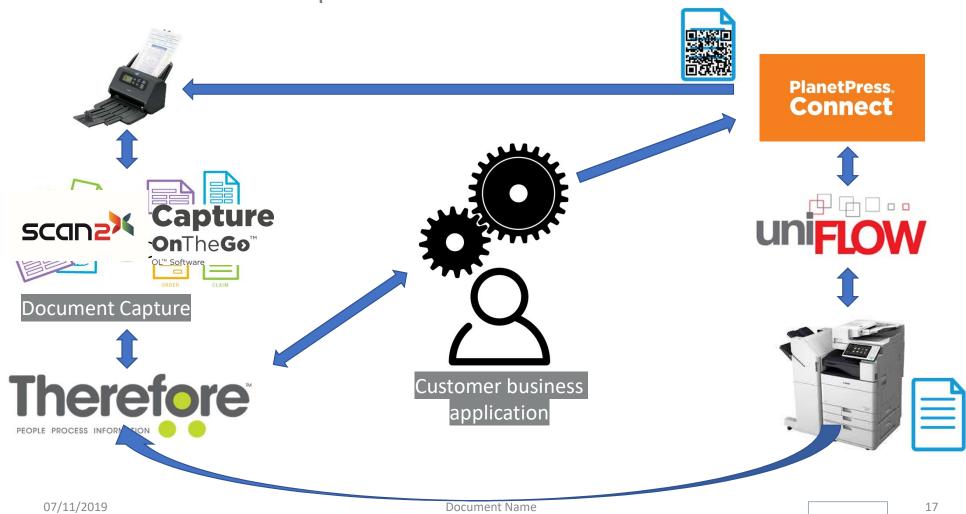


Security & Compliance

- Substantial impact of data loss or misuse
- Litigation risks and financial penalties
- Pressure to meet changes to the law
- Educating end users in security







Provide a solution to the problem!



### **GEMS Edu**



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#### CHEMISTRY



Quarter 1, 1st Thursday, September 19, 2018 45 minutes

#### Instructions to students:

- Write your name in the space provided.
- Answer all questions.
- Use dry blue or black ink.
- White-out/Tipex is not allowed.
- Write your answers in the spaces provided on the question paper.
- This exam consists of 7 pages and 22 questions.
- Calculators are allowed for this exam.
- The periodic table is provided on page #.
- Show your answers to questions 1 17 on the bubble sheet provided on page 3.



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DOK Level	DOK Percentage	Questions Associated       Total: 6 questions / 6 marks       1, 2, 6, #, 9, 11, 13, #, #, #, #, #, #, #, #, #, #, #, #, #,							
1 (Recall)	24 %								
2 (Skill/Concept)	48 %	Total: 10 questions / 12 marks 5, 7, 10, 14, 15, 8, #, #, #, #, #, #, #, #, #, #, #, #, #,							
3 (Strategic Thinking)	28 %	Total: 6 questions / 7 marks 3, 4, 12, 16, 17, #, #, #, #, #, #, #, #, #, #, #, #, #,							
Total	100%	Total: 25 marks Total: 22 questions							

		Maximum Mark	Student Mark										
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#### LGT Bank Switzerland



### **Overview of tech breakouts**

# Document Lifecycle implementation

Avantech

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Going Paperless – implementing digital signatures

Viky Manaila, eWitness

Secure, optimise & monitor printing *Jean Beraud, NTWare* 

PlanetPress and Capture On The Go Simone Wolf, Objectif Lune



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### **Overview of business track breakouts**

Taking your business to the customer

Simone Wolf, Objectif Lune

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Automation. What are you waiting for? *Steve Casaletto, Avantech*  Archiving - security and validation *Viky Manaila, eWitness* 

Digitisation – opportunities for efficiency, security and traceability

Nick Camilleri, Avantech



